

The Board needs your help.

Like any business, the Board continually reviews its programs to determine the effectiveness and responsiveness of the service given to the public. Over the last few years, we suspect that a majority of our assistance on the telephone is provided to assist individuals and firms with the business application of their licensee issues. While this assistance is valuable, the Board must be careful to maintain responses that are accurate, timely and directly related to CSR licensing. Questions/solutions concerning “what if” scenarios are best left to the industry for a response, not to the regulatory agency providing oversight of licensees.

In order to review the incoming questions and determine the Boards’ role in those responses, we now require questions to the Enforcement Unit to be in writing. Putting your questions in writing allows a thorough research and analysis to be completed. This method will also assist us to document the types of questions received as well as determine the Boards’ official position on these questions. As in the legal profession, this method will also allow us to provide a response that is specific to the question posed.

Please write us at 2535 Capitol Oaks Drive, Suite 230, Sacramento, California 95833, fax it to us at 916.263.3660 or email it to us at gail_jones@dca.ca.gov
If you are filing a complaint, you can also download a form at <http://www.courtreportersboard.ca.gov/enforcement/complain.htm>